Fees & Charges

While it is free to join the library, to use information resources and to borrow, there are costs in certain circumstances or for additional services.

OVERDUE FINES

- 35 cents per day per item (adult & non-fiction items)
- 20 cents per day per item (junior & teenage items)
- $17.60 debt recovery processing charge

You will be unable to borrow if any items are overdue, or if fines/charges are owing.
Items returned through after hours chutes are deemed to have been returned on the day that the branch is next open.

LOST, STOLEN AND DAMAGED ITEMS

- You will be charged the cost of the item and GST, plus a processing fee of $15.20
- We do not offer a refund if item is found after processing
- $17.60 debt recovery processing charge
- $5.30 charge for minor repairable damage (including a lost barcode)

REPLACEMENT MEMBERSHIP CARD

- $3.50 charge for replacing a lost, stolen or damaged card

You are responsible for any items borrowed on the card until its loss is reported to the library.

RESERVATIONS

- $2.20 per reservation, paid on collection
- Discount vouchers are available at a cost of $8.00 for 5 reservations

INTER-LIBRARY LOANS

- $11.10 for any item transferred from another public Victorian library, paid on collection

An additional fee will apply if the owning library charges for inter-library loans.
There is no charge for bulk inter-library loans for languages not held by Whitehorse Manningham Libraries.

COPYING/PRINTING

- Black and white A4 30c per page, A3 50c per page
- Colour A4 $1.30 per page, A3 $2.00 per page

SCANNING

- All scanning 20c per page

FAX

- Victoria $3.00 first page, $1.10 each following page
- Australia $3.30 first page, $1.10 each following page
- International/Overseas $5.00 first page $3.30 each following page
- Received faxes 50c per page

EVENTS

- Children's School Holiday Programs can incur a booking fee up to $5.00 per child. Excludes regular programs.
- Adult programs, selected special events and high profile authors can incur a booking fee of up to $15.00 per booking
- Makerspace programs, selected programs may incur a booking fee of up to $10.00 per booking

MEETING ROOMS

Library rooms available for hire at Box Hill Library and Vermont South Library.
*Information is available from our website at **www.wml.vic.gov.au***