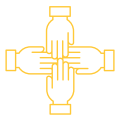


VALUES STATEMENT

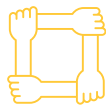
Whitehorse Manningham Libraries (WML) is committed to providing a high quality service to our community and expects all employees and volunteers to act in accordance with the Employee Code of Conduct.

We Value



Respect

Treating everyone with respect dignity and courtesy



Collaboration

Working together to achieve better outcomes



Integrity

Being open, honest and accountable



Curiosity

Being open to learning and exploring ways to improve



Agility

Being flexible and adaptable to change

The following principles guide employees and volunteers when providing library services, conducting WML business and working together:

Customer centric

Striving to achieve the best customer experience

Wellbeing

Supporting positive mental and physical health

Inclusive

Providing equitable and accessible services to a diverse community

Responsive

To evolving community needs and expectations

Best practice

Striving to be the best in all that we do and deliver

Health, wellbeing and child safety

WML is committed to providing a workplace and service environment free of discrimination, bullying and harassment. All employees and volunteers are expected to comply with legislation, regulations, policies and guidelines.

WML is committed to the safety and well-being of all children and young people participating in our programs and visiting our libraries.

Acknowledgement of Country

Whitehorse Manningham Libraries acknowledges the Wurundjeri Woi-wurrung peoples as Traditional Owners of the land and waterways now known as Whitehorse and Manningham. We pay our respects to their past, present and future Elders.